SERVICES & REPAIR

SPECIALIZED FEATURES TO TRACK & MANAGE SERVICE & REPAIR BUSINESS

Do you need to keep track of estimated and actual costs on your service and repair business? Do you want to route certain jobs to another location or to a specific outside vendor? TrulinX Software allows for a streamlined process for repairs on anything from floor jacks to cylinders. With a flexible user interface and a variety of routing options, TrulinX gives you the tools to manage and track your service and repair business easily and efficiently.

An Easy & Flexible User Interface
The TrulinX fabrication module has an easy and flexible Bill of Materials interface allowing the user to 'drag and drop' components. Subassemblies can be created as a 'Smart Part' in TrulinX and the Work Order Management (WOM) Module provides for the use of permanent structures, Smart Part, and on-the-fly structures at any level of the bill. You can also source, expedite and route all within the same screen.

Routing Options
With the TrulinX WOM Module, you can choose who is going to complete a BOM or any subassembly within that BOM structure from a variety of options: the assembly could be internal, another location could build the entire assembly or one or more subassemblies, or an outside vendor could build the whole assembly or one or more subassemblies. You can then route an assembly from one source to another easily. You will also control the final destination of the completed assembly with shipping papers generated to help warehouse personnel and outside vendors route products correctly.

Work Orders Can Be Created Independently
Work orders can be entered directly from the sales order and can also be attached to the sales order at a later date. This is helpful in cases where repairs or estimates need to be applied before the job becomes an order. Items do not have to exist in order to be entered on a work order, which will make life much easier for your customer service reps!

Design Stage
You have the maximum amount of flexibility during the design stage. Until activated, planned work orders can be assigned faux part numbers and/or descriptions (e.g. Cleaning Charge, Inspection Fee, 2½ Horse Power Motor) to allow you to start building the assembly and calculate estimated labor and burden. Once it's activated and components are committed, changes can still be made.

Work Centers
The TrulinX WOM Module allows you to create Work Center Codes and descriptions, and assign a specific work center to a specific assembly. This enables you to separate your service and repair work from your assemblies.

Work in Process Inventory
The TrulinX WOM Module allows you to designate an assembly as a fabrication, which will move components to 'work in process' inventory while the assembly is being completed. Numerous easy and flexible options are provided for the movement of components. Components can be easily moved from one job to another; components purchased specifically for one job can be routed directly to that job when received. Disposition of unused parts after the repair is a snap as well – you can easily put back into stock or scrap. Reports and inquiries are available to list all your work in process and to expedite for a particular job whenever desired. There is no time constraint so no jobs must be run before the completed unit can be received into inventory or shipped.

Application of Labor & Burden
Estimates of both labor and burden can be entered if desired. If estimates are entered, they are used to help determine the cost when jobs are partially completed. The actual costs applied are also tracked throughout the process. TrulinX will keep track of inventory items used as well as costs by category. Users may have as many labor and burden lines as they desire, and the labor and burden will be accumulated for each subassembly as well as for the entire job.

Comparison of Actual & Estimated Costs
The TrulinX WOM Module will keep track of estimates for components, labor and burden. As actual costs are applied, the cost of the job will be adjusted. When the job is complete, the costs will be reconciled and a comparison will be available at the subassembly and assembly levels of the job.

Going beyond the normal software vendor - Tribute, Inc. works with our customers to create the tools you need to offer the best service to your customers.